



We've Been Rated Good by CQC!

We are delighted to share that Leda Homecare has received an overall rating of Good following our recent Care Quality Commission inspection.

This achievement reflects the kindness, professionalism and commitment shown by our care workers and office team every day.

An inspection only captures a small part of the work taking place across the service. Behind the rating are countless thoughtful conversations, safely administered medications, reassuring visits, cups of tea, acts of kindness and moments when somebody has gone the extra mile.

We are incredibly proud of our whole team and grateful to everyone who contributed to the inspection process.

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The Leda Link

Sharing stories, celebrating care

Celebrating 20 Years of Caring

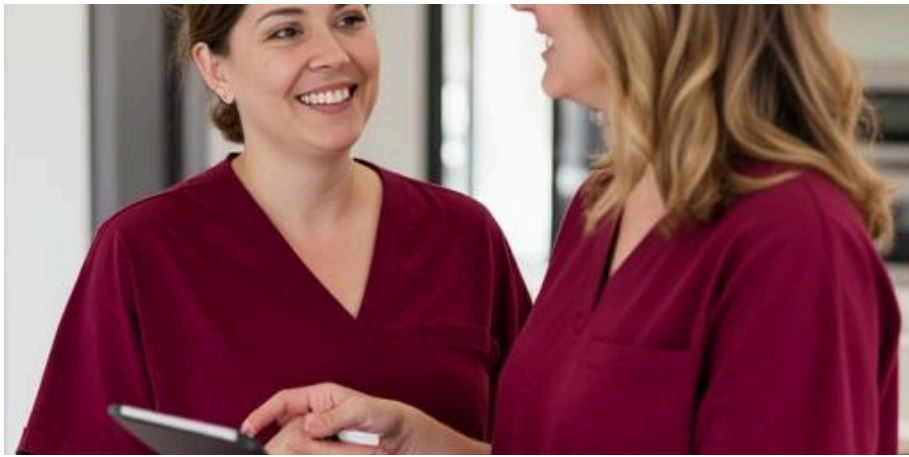
This September is a particularly special month for everyone at Leda Homecare, as we celebrate our 20th anniversary.

Since Leda Homecare began in September 2006, it has been our privilege to support people throughout Worksop, Retford and the surrounding areas to live safely, comfortably and independently in their own homes.

Over the past 20 years, many things have changed, but the values at the heart of our service have remained the same: being caring, compassionate, supportive and respectful, and always working with honesty and transparency.

We would like to thank every client, family member, care worker and colleague who has been part of our journey. Your trust, dedication and support have helped to make Leda Homecare what it is today.





Celebrating Our Wonderful Team

Our care workers are at the heart of Leda Homecare. They work in all weathers and at all times of the day, helping people to remain independent and connected to the things that matter to them.

We regularly receive lovely compliments about the care and kindness shown by our team. Recently, one of our clients praised the improvements he had experienced and gave a special thank-you to Sheree for going above and beyond by helping him when he was unable to get to the shops.

Small acts can make a very big difference, and we are proud to have a team that understands this.

Do you know someone who could make a Difference?

As our service continues to grow, we are always pleased to hear from kind, dependable people who are interested in joining our team.

Previous care experience can be helpful, but the right values are just as important. We provide training and support and offer both full-time and part-time opportunities, with working arrangements discussed during the recruitment process.

If you know someone who is caring, compassionate and looking for rewarding work in their local community, please encourage them to get in touch.

Preparing for Autumn

As the weather begins to change, it is a good time to make a few simple preparations for the colder months.

Please consider:

- Checking that heating systems are working properly.
- Keeping warm blankets and suitable clothing within easy reach.
- Making sure regular medications are ordered in good time.
- Keeping a small supply of essential food and drinks at home.
- Checking that outdoor paths and entrances are well lit and free from trip hazards.
- Letting the office know if additional support may be needed.

Our care workers will continue to report any concerns they notice, but clients and families are always welcome to contact the office to discuss changing needs.

HEART OF LEDA (Staff Spotlight)

We would like to recognise the everyday kindness shown by our care team.

From taking the time to sit and chat, to supporting independence with patience and encouragement, to going that extra mile when someone is feeling low – these moments matter.

To our team – thank you for living our values every single day:

Caring • Supportive • Compassionate • Respectful • Honest & Transparent

If you feel your care worker deserves some recognition or you would like to nominate a colleague for recognition, please contact the office **01909 512550** – we love celebrating our staff.



Thank You

To our clients and families: thank you for trusting us to be part of your lives.

To our care workers and office team: thank you for the care, patience and dedication you bring to your work.

Twenty years of Leda Homecare is something we can all be proud of—and we look forward to continuing to care for our community for many years to come.



Share Your Stories with Us

We'd love to include more voices from our Leda community in future editions of The Leda Link.

Carers – share your tips, experiences, or a special moment from your work.

Service users and families – tell us about hobbies, memories, or something that makes you smile.

If you'd like to be featured in the next newsletter, please get in touch with the office team. Your stories, big or small, help us celebrate the heart of our community. ❤️

If you would like to be added to our email list for this newsletter please call 01909 512550 or email admin@ledahomecare.co.uk

www.ledahomecare.co.uk